

08a. RFP for Outdoor Digital Signage-Contractor Questions and Answers

Q: Are you sure you want a 2' x 7' and not a 3' x 7'?

A: We are asking for a full color message center 41" x 87" with 24" x 87" illuminated top cabinet.

Q: You did not specify the resolution. Are you wanting a 10mm?

A: Yes. 10mm.

You should also specify the size of the top cabinet. 2' x 7'?

A: We are asking for a full color message center 41" x 87" with 24" x 87" illuminated top cabinet.

Q: Also, most companies only offer the 5 year manufacturers parts warranty. If you want the service warranty you should make that clear.

A: Please provide the service warranty costs as a separate (optional) line item.

Q: There are 2 kinds of wireless communication. There is 4G wireless (internet) and there is radio. The radio limits range with antenna on the unit and building with a hardwire to a computer.

A: Please provide a cost breakdown of both options.

Q: Also, if you want the existing sign structure removed you should make that clear.

A: If the existing structure cannot be reused/repurposed, please provide a cost breakdown to remove the existing structure.